



RESTRICTED ENTRY INTO THE BANK

In an effort to reduce the risk of COVID-19 exposure and to help prevent the spread of the virus, the Bank of Zambia wishes to inform members of the public that entry into its premises remains restricted. Members of the public are, therefore, advised to only visit the Bank when it is absolutely necessary and with prior appointment. This restriction does not apply to Government Departments and other entities that transact with Banking and Currency Department.

These measures are subject to change depending on the evolution of the pandemic. Members of the public are encouraged to obtain information relating to the operations of the Bank from the Website; www.boz.zm

The Bank can be contacted on the following numbers from 08:00 to 16:30hrs, Monday to Friday.

	DEPARTMENT	NUMBER
1.	Bank Supervision	0211399334
2.	Bank of Zambia – Regional Office, Ndola	0212399600
3.	Banking, Currency and Payment Systems	0211399319 0211399320
4.	Communications	0211399325
5.	Financial Markets	0211399399 0211399343
6.	Non-Bank Financial Institutions Supervision	0211399312
7.	Procurement and Maintenance Services	0211399371
8.	Switch Board (Head Office) (Regional Office)	0211399300 0212399600

9.	BoZ Mobile (Head Office)	097 1270120 096 3884820
10.	BoZ Mobile (Regional Office)	096 3885580

Issued by:



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Communications Division
Executive Department

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Bank of Zambia