



**ECSPONENT FINANCIAL SERVICES LIMITED T/A (MYBUCKS IN  
LIQUIDATION)  
NOTICE TO CUSTOMERS**

In accordance with Section 128(3)(b) of the Banking and Financial Services Act (BFSA), the Bank of Zambia, acting as Liquidator of Ecsponent Financial Services Limited T/A MyBucks (In Liquidation), hereby issues this notice.

The collection of customer statements for all depositors and creditors of MyBucks (In Liquidation) located in Lusaka is still in progress. All parties concerned are hereby informed that they may reach out to, or visit the MyBucks offices at the addresses listed below. This exercise will continue until 10 December 2025.

All depositors and creditors of MyBucks (In Liquidation) located outside Lusaka are advised that customer statements will be available for collection from 10 November 2025 to 10 December 2025, as per the schedule provided below.

Please note that any funds or property not claimed within sixty days from the date of the customer's statement being made available, will be treated as unclaimed funds in accordance with Section 128(6) of the Banking and Financial Services Act, 2017, and shall be managed as prescribed by law.

For customers at branches outside Lusaka, the dates for viewing and collecting customer statements are as indicated in the schedule below.

**Schedule for collection of Customers Statements for clients outside Lusaka**

| No. | Dates               | Branch Location                                |
|-----|---------------------|------------------------------------------------|
|     |                     | <b>COPPERBELT PROVINCE</b>                     |
| 1   | 10 - 12 Nov 2025    | Chibombo, Kabwe                                |
| 2   | 13 - 15 Nov 2025    | Ndola, Masati, Luanshya                        |
| 3   | 16 - 20 Nov 2025    | Kitwe, Mufulira, Solwezi, Kalulushi            |
|     |                     | <b>SOUTHERN PROVINCE</b>                       |
| 4   | 15 - 20 Nov 2025    | Mazabuka, Choma, Sinazongwe, Livingstone       |
| 5   | 21 - 25 Nov 2025    | Kalomo, Monze                                  |
|     |                     | <b>EASTERN PROVINCE</b>                        |
| 6   | 26 Nov - 4 Dec 2025 | Chongwe, Luangwa, Petauke, Chipata, Lundazi    |
|     |                     | <b>NORTHERN PROVINCE &amp; LUAPULA</b>         |
| 7   | 31- 10 Dec 2025     | Chinsali, Nakonde, Kasama, Mpika, Mansa, Mbala |

Customers are, therefore, advised to contact Ecsponent Financial Services Limited T/A (MyBucks In Liquidation) for their account statements, loan statements or for filing of claims at the address below:

The Liquidation Manager  
MyBucks (In Liquidation)  
Post Dot Net 316  
Private Bag E10

Central Park

Shop 6

Building 2

Lusaka, Zambia

Telephone: +260764231997, 0975736879, 0979013783

Email: [info@mybucks.co.zm](mailto:info@mybucks.co.zm) or liquidations@boz.zm