



Bank of Zambia

OFFICE OF THE DEPUTY GOVERNOR - OPERATIONS

BOZ/EXEC/DG/bcm/pm

August 12, 2025

CB Circular No. : 18/2025

To : The Accountant General – Ministry of Finance and National Planning
Chief Executive Officers – All Commercial Banks
Chief Executive Officers – All Non-Bank Financial Institutions
Chief Executive Officer – Zambia Electronic Clearing House Limited
Chief Executive Officer – National Pension Scheme Authority

SIX-DAY OPERATIONS AT THE BUSINESS CONTINUITY MANAGEMENT CENTRE FOR THE ZAMBIA INTERBANK PAYMENT AND SETTLEMENT SYSTEM, THE CENTRAL SECURITIES DEPOSITORY AND THE BANK SUPERVISION APPLICATION

Reference is made to the above subject.

The Bank of Zambia will operate the Live Environments of the Zambia Interbank Payment and Settlement System (ZIPSS), Central Securities Depository (CSD) and the Bank Supervision Application (BSA) from the Business Continuity Management (BCM) Centre during the period **August 25 – 30, 2025**. The objective of the exercise is to assess the resilience of the Market to operate from the BCM Centre continuously for a period of six days.

In view of this, all participants will be required to route all ZIPSS and CSD traffic for the week through the servers at the BCM Centre. Consequently, participants should ensure that their systems are configured to communicate with the servers at the BCM Centre after end of business on **Saturday, August 23, 2025**, in readiness for operations on **August 25, 2025**. Further, participants will be required to configure the systems to communicate with the servers on Production after close of business on **Saturday, August 30, 2025**, in readiness for operations on **September 1, 2025**. It will be important that participants implement these changes on the specified dates to avoid disruptions in transaction processing for their customers.

Should you have any clarifications, kindly contact zipss.helpdesk@boz.zm for ZIPSS related queries, csdhelpdesk@boz.zm for CSD related queries and BSA.BCM.Tests@boz.zm for BSA related queries.

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DEPUTY GOVERNOR - OPERATIONS

cc Governor
Deputy Governor – Administration
Heads of Department
Assistant Director – Communications