



Bank of Zambia

OFFICE OF THE DEPUTY GOVERNOR - OPERATIONS

BOZ/EXEC/DG/ict/bp

July 2, 2025

CB Circular No. : 17/2025

To : All Heads of Commercial Bank and Payment Service Providers

NOTIFICATION OF ROUTINE MAINTENANCE AT LUSAKA DATA CENTRE

Reference is made to the above subject.

This communication serves to formally notify you that the Bank of Zambia will be conducting routine maintenance on its Lusaka Data Centre during the upcoming Heroes and Unity Day public holidays. This essential maintenance is scheduled to commence on Saturday, July 5, 2025, at 16:00 hours, and is expected to be concluded by Tuesday, July 8, 2025.

During this period, all the core applications, including the RTGS/ZIPPS, CSD and investor portal, will run from the Business Continuity Management Site and there will be intermittent temporary disruptions to all other services. These activities are vital for improving the overall performance, reliability, and security of our systems, which underpin the national financial infrastructure.

This operation will minimize downtime, and we encourage all commercial banks and payment system providers to be operational during this scheduled maintenance period.

For any questions or concerns regarding this scheduled maintenance, please do not hesitate to contact our service desk channels at zipss.helpdesk@boz.zm.

Thank you for your understanding and continued cooperation as we work to enhance the resilience of our financial systems.


Francis Chipimo (PhD)
DEPUTY GOVERNOR

cc Governor
Director – Prudential Supervision
Director – Payment Systems
Director – Information and Communications Technology
Director – Financial Markets
Director – Financial Conduct Supervision