



BANK of ZAMBIA
OFFICE OF THE DEPUTY GOVERNOR - OPERATIONS

BOZ/EXEC/DGO/bcps/bp

September 28, 2020

CB Circular No. : 25/2020

To : All Heads of Financial Service Providers

EXTENSION OF MEASURES TAKEN DURING THE COVID-19 PERIOD

Due to the continued prevalence of COVID-19 in the country, the following measures shall continue to be observed:

1. Waiver of charges for Person-to-Person electronic money transfers up to K150.00;
2. Increased sensitization of members of the public on the safeguards on the use of digital channels to guard against customers being defrauded; and
3. Continued observance of the guidelines issued by the Ministry of Health.

The BoZ will advise, in consultation with all key stakeholders, when the measures will be lifted.

Francis Chipimo (PhD)
DEPUTY GOVERNOR – OPERATIONS

cc Governor
Deputy Governor – Administration
General Counsel
Director – Banking, Currency and Payment Systems
Director – Bank Supervision
Director – Non-Bank Financial Institution Supervision