



Bank of Zambia
OFFICE OF THE DEPUTY GOVERNOR - OPERATIONS

BOZ/EXEC/DGO/psd/bp

November 16, 2022

CB Circular No. : 13/2022

To : All Heads of Commercial Banks, Non-Bank Financial Institutions
and Payment Service Providers

**REVIEW OF THE DRAFT NATIONAL PAYMENT SYSTEMS VISION AND
STRATEGY, 2023 – 2027**

Reference is made to the above subject matter.

As you may be aware, the current National Payment Systems Vision and Strategy, 2018 – 2022, will be coming to an end this year. The Bank has, therefore, drafted the new strategic document to cover the period, 2023 to 2027. The new document aims to set out key objectives that will be collaboratively worked on with all relevant stakeholders to shape the growth of the National Payment System for the next five years.

In view of the foregoing, please be advised that the Bank will hold a workshop to review the draft National Payment Systems Vision and Strategy, 2023 – 2027, on November 22, 2022. In this regard, kindly nominate a representative to participate in the review of the draft document. Details of the nominated officer may be communicated to Mr. Jack Dumingo, Manager – Payment Systems Designation on email, jdumingo@boz.zm or Mr. Adrian Kangwa, Assistant Manager – Payment Systems Designation, akangwa@boz.zm. Please note that logistical arrangements for the workshop will be communicated directly with the nominated staff.

We look forward to receiving your feedback by November 18, 2022.

Find attached the current strategy for your reference and draft Vision and Strategy 2023 – 2027, for your comments.

Kindly be informed accordingly.

Francis Chipimo (PhD)
DEPUTY GOVERNOR – OPERATIONS

cc Governor
Deputy Governor – Administration
Director – Payment Systems
Director – Bank Supervision
Director – Non-Bank Financial Institutions Supervision